

Member Checklist

✓ Check-in

All members and guests must check-in at the desk upon arrival. We prefer that you sign-in with your member card or using the Studiomix app, but if you forget on occasion, you can also check-in using your name.

✓ Class Registration

We recommend that you reserve your spot for class online- reservations open 14 days in advance. If you haven't reserved in advance, simply let us know which class you are taking when you arrive. If a class is listed as *Waitlist Only*, come in anyway! We always save room for walk-ins, be sure to show up early. We will do our best to get you into class, and if not, there are always other options for a good workout! Download the Studiomix App to make and update reservations easily from your phone.

✓ Updates & Extra Motivation

Stay connected, get good info, and ask fitness questions through our social media channels @StudiomixSF. Need motivation or a routine? Our member service team is here to support you. We're happy to help you navigate the class schedule and provide a custom program fit for your goals and lifestyle. We expect to see you on the regular!

✓ Monthly Renewal of Membership Terms

Monthly renewal will re-occur every month on the date that you join. For example, if you join on Jan 3rd, you will be billed on the 3rd of every month. If you freeze your membership, your bill date may change. When you log-in online, the system will prompt you to agree to the membership terms each month.

✓ Scheduling Massage and 1-on-1 Sessions

Check availability and book online using the Studiomix App. We're also happy to assist in-person at the desk or over the phone at 415.926.6790. Let us help you choose a coach or therapist to meet your personal goals and needs.

✓ Locker Services

For safety we prefer to keep our studios clutter-free and ask everyone to place their personal belongings in a locker. You're welcome to use any of our lockers while you're here, just bring your own lock for security. If you prefer to leave your things overnight, a locker rental can be added for \$20 monthly.

✓ Guests

Working out with friends is a great way to stay motivated and push yourself! If you would like to bring a guest, let us know prior so that we can reserve a spot in class. Local Bay Area residents receive their first day free! For your out-of-town guests, we have a \$30 day pass and other short term membership options available.

✓ Care for the Club

We love to take care of our members and hope that our members will take care of Studiomix! We know you will be courteous to others, and treat our equipment, studios, and locker room areas with love. The better care everyone takes, the more we'll be able to offer.

✓ Membership Freeze

If travel, work, or everyday life is keeping you from us, you can place your membership on hold (free of charge) by sending a request beforehand to services@studiomix.com. Don't stay away too long, we'll miss you!

✓ Membership Cancellation

We will be very sad to see you go, but understand if you can no longer be part of our Studiomix family. To cancel, simply send an email to services@studiomix.com at least five days prior to your bill date. We hope to see you back in the future- day passes, personal training, and massage don't require membership!