

# Member Checklist

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## ✓ Membership Card

We prefer that you sign in with your member card, but if you forget on occasion you can also check in with your last name. If your card is lost forever we can get you a replacement for \$2 at the front desk.

## ✓ Class Registration

Sometimes our schedule changes and we want you to know. The latest and greatest is always at [Studiomix.com](https://www.studiomix.com). We recommend that you reserve your spot for class online, but if for some reason you don't, just let us know which class you are taking when you check-in at the desk. If the online registration system says *Waitlist Only* for a class you want to take, still come in, but show up early as we do save room for walk-ins. We will do our best to get you into class, and if not, there are always other options for a good workout!

Download the MINDBODY Connect App to make and update reservations easily from your phone.

## ✓ Studiomix Partners

Your Studiomix membership pays for itself with local discounts and specials. Check out Partnerships at the bottom of [Studiomix.com](https://www.studiomix.com) for deals from Lombardi Sports, Calvin Klein Performance, GNC, Lucy, Marathon Matt, Performance Chiropractic, Laundry Locker, Sports Basement, Capay Valley Farm Shop, One Medical Group, and more!

## ✓ Loyalty Points, Updates, & Extra Motivation

Earn points for working out through our loyalty program at [Perkville.com](https://www.perkville.com). Also, stay connected, get good info, and ask fitness questions through the Studiomix blog and social media channels @[StudiomixSF](https://www.instagram.com/studiomixsf). Need motivation or a routine? Our member service team is here to support you. We're happy to help you navigate the class schedule and provide a custom program fit for your goals and lifestyle. We expect to see you on the regular!

## ✓ Monthly Renewal of Membership Terms

Monthly renewal will re-occur every month on the date that you join. For example, if you join on Jan 3rd, you will be billed on the 3rd of every month. If you freeze your membership, your bill date may change if you decide to re-activate early. When you log in to our online registration system you'll be asked to agree to the membership terms, and if you have a monthly membership, you'll be prompted to agree to the terms monthly, one month in advance.

## ✓ Scheduling Massage, Nutrition, & 1-on-1 Sessions

Go to [Studiomix.com](https://www.studiomix.com), click on Membership & Services, find the service you would like, and use your email login & password to set up your appointment online! We can also always book a session for you in person at the desk or over the phone at 415.926.6790. Let us help you choose a coach or therapist to meet your personal goals and needs.

## ✓ Locker Services & Club Conveniences

For safety we prefer to keep our studios clutter free and ask everyone to place their personal belongings in a locker. You're welcome to use any of our lockers while you're here, just bring your own lock for security. If you prefer to leave your things overnight, a locker rental can be added for only \$20 monthly. Other conveniences available include on-site Laundry Locker dry cleaning, acupuncture, chiropractic services, a cafe with complimentary WiFi access, and discounted parking.

## ✓ Guest Policy

Working out with friends is a great way to stay motivated and push yourself! If you would like to bring a guest, let us know prior so that we can reserve a spot in class. All guests will have to create a profile with us before working out, either online beforehand or once they arrive. Local Bay Area residents will receive their first day on us! For any out of town guests, we have a \$20 day pass and other short term membership options available.

## ✓ Care for the Club

We love to take care of our members, and hope that our members will take care of Studiomix! We know you will be courteous to others, and take care of the equipment, studios, and locker room areas. The better care everyone takes, the more we'll be able to offer. Thank you!

## ✓ Membership Freeze

If travel, work, or everyday life is keeping you from us, you can place your membership on hold for up to one year (free of charge) by sending a request beforehand to [services@studiomix.com](mailto:services@studiomix.com). We ask that your freeze is for a minimum of one month starting on your bill date, but we'll certainly work with you if there are specific dates that you'll be away.

## ✓ Membership Cancellation

We will be very sad to see you go, but understand if you can no longer be part of our Studiomix family. To cancel, simply send an email request to [services@studiomix.com](mailto:services@studiomix.com) at least five days prior to your bill date, and your membership will end the day before your next billing. Please feel free to still come for massage, private sessions, and drop-in day passes!